Annex 2: Abstract submission template (to be uploaded to the submission portal)

ABSTRACT SUBMISSION TEMPLATE	
Presenter's full name (title, name, surname)	Ms Amanda Deuchars
Nationality	Rwandese
Gender	Female
Country of residence	South Africa
Institutional affiliation	Twende Mbele, University of the Witwatersrand
Contact information including email and	Email: <u>Amanda.deuchars@wits.ac.za</u>
telephone	Cell: +27 (83) 505 9303
Title of the abstract	Citizen-based monitoring and evaluative systems: the cases of the South African Imbizo and Ugandan Baraza
Conference session	☐ Stream A. Responsive National Evaluation Systems
	★ Stream B. Inclusive National Evaluation     Systems
	□ Stream C. Future Driven Systems and Approaches
Name(s), title(s) and institutional affiliation(s) of all other authors/contributors (if applicable)	Mr Joseph Muserero, Office of the Prime Minister, Republic of Uganda. Mr Thaba Makhasana Dapartment of Planning
authors/contributors (if applicable)	Mr Thabo Makhosane, Department of Planning, Monitoring and Evaluation, Republic of South Africa.
Preferred format:	□ Formal presentation (maximum 10 minutes)  Participation in a panel discussion where the experience can be shared  □ Participation in an interactive session where the example can be shared, without a formal presentation  □ Other (please specify)
I will need to apply for bursary support, if selected.	□ Yes  × No
Language to be used for presentation	■ English □ French □ Spanish □ Chinese

## Abstract Text (max. 500 words)

Performance monitoring and evaluation (M&E) are interrelated performance management tools aimed at improving the efficiency and effectiveness of public policies, development plans, programmes and projects. There is an increasing awareness in the discourse and practice of M&E that the veracity and accuracy of M&E data is improved when the voices of intended beneficiaries (i.e., citizens or targeted social groups) are adequately captured. The key question that this panel discussion seeks to address is: what are key citizen/beneficiary-based monitoring and evaluation forums that have been established and inform public policy and development decision-making in the Governments of South Africa and Uganda respectively? This panel discussion uses the South African *Imbizo* and Ugandan *Baraza* as case studies of beneficiary-based intervention performance data collection and engagement mechanisms through which the Governments of Uganda and South Africa enable dialogue and a feedback mechanism between policymakers and policy beneficiaries. The panel discussion is to be led by an official from the Office of the Prime Minister, Uganda, and the Department of Planning, Monitoring and Evaluation in South Africa. Both officials lead the planning, implementation and post-Imbizo/Baraza performance evidence uptake phases. The methodology regarding the planning (including stakeholder mapping of who attends), hosting and post-event phases of the Imbizo/Baraza is expanded upon. The aim of this panel discussion is to share key lessons learnt from Imbizo and Baraza engagements (policymaker-beneficiary feedback sessions), and key recommendations to establish these beneficiary-based M&E forums as key sources of evidence on which to formulate, re-design and implement public policies that lead to intended social change outcomes. Some examples of key consequences or actions resulting from an Imbizo and Baraza are also shared, highlighting the key post-event decisions and actions that result from these beneficiary-policymaker feedback platforms. These two beneficiary-based M&E forums contribute to Sustainable Development Goal 16: peace, justice and strong institutions, ensuring that state institutions are responsive to citizens' needs for basic services. The forums also prioritize inclusivity by actively incorporating diverse gender perspectives and addressing disability rights to ensure comprehensive representation.

**Key words:** Baraza, Imbizo, methodology, public policy, performance, monitoring, evaluation, social change, inclusivity, diversity.