# Annex 2: Abstract submission template (to be uploaded to the submission portal)

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| Title of the abstract | Digital data systems for tracking achievement of national and sustainable development goals, and basic service delivery: the cases of the Ghana Performance Tracker and the South African ward-based service data system. |
| Conference session | □ Stream A. Responsive National Evaluation Systems  **□** Stream B. Inclusive National Evaluation Systems  **□ Stream C. Future Driven Systems and Approaches** |
| Name(s), title(s) and institutional affiliation(s) of all other authors/contributors (if applicable) | Professor Kwaku Appiah-Adu, Office of the President, Republic of Ghana  Mrs Futhi Mazibuko, Office of the Premier, KwaZulu-Natal Provincial Government, Republic of South Africa |
| Preferred format: | □ Formal presentation (maximum 10 minutes)  □ Participation in a panel discussion where the experience can be shared  □ Participation in an interactive session where the example can be shared, without a formal presentation  □ Other (please specify) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| I will need to apply for bursary support, if selected. | □ Yes  **□ No** |
| Language to be used for presentation | **□ English** □ French □ Spanish □ Chinese |

**Abstract Text (max. 500 words)**

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| Performance monitoring and evaluation (M&E) are interrelated performance management tools aimed at improving the efficiency and effectiveness of public policies, development plans, programmes and projects. There is an increasing awareness in the discourse and practice of M&E that digitalizing M&E data on key national priorities and Sustainable Development Goals enhances the timeliness and access to date for policymakers, linking M&E data with potential users: policymakers. In essence, live data repositories are meant to bridge the gap between the supply side of the M&E market (i.e. digital reports) with the demand-side for this performance evidence (i.e., policymakers who have access to this digital repository as an evidence pool). The case studies of this panel discussion are the Performance Tracker used by the President’s Office in Ghana to keep abreast of 4-year priority government programmes, and the ward-based data system set-up by the KwaZulu Natal Provincial Government in South Africa to provide a platform for citizens and communities to report basic service delivery issues using a Geographic Information Systems-enabled data collection and transmission tool of the Office of the Premier. The key questions to be answered by this panel discussion are: What are the effects of digitalizing M&E data collection vis-à-vis public policy and service delivery management? What are key challenges with these digital systems? What are the plans of government regarding the future of this digital performance data system? How has government countered the digital divide to ensure that the digitalization of performance data collection and transmission does not perpetuate inequality between and within communities and citizens? The two digital data systems are used to share lessons from the digitalization of African government business, highlighting key operational successes stories and initiating dialogue on how to ensure digitalization of public policy management is achieved in an equitable and sustainable manner that enhances government responsiveness to African populations’ development needs. These digital systems also prioritize inclusivity by actively incorporating diverse gender perspectives and addressing disability rights to ensure comprehensive representation.  **Key words:** Digitalisation, M&E, priority programmes, inequality, supply, demand, management, equitable, inclusivity, diversity. |