INDEPENDENT Evaluation Office
United Nations Development Programme

وزارة التخطيط والمتابعة والإصلاح الإداري
Ministry of Planning, Monitoring and Administrative Reform

LEAVING NO ONE BEHIND: EVALUATION for 2030

2019 National Evaluation Capacities Conference

SESSION 9: TRANSFORMING EVALUATION FOR TRANSFORMATIVE DEVELOPMENT: DATA AND METHODS INNOVATIONS

UNDP Afghanistan

Helge Rieper
Kwanpadh Suddhi-Dhamakit

@undp_evaluation

#NECdev

Transforming Evaluation for Transformative Development: Data and Methods Innovations

This session will begin with presentations on new tools to improve ground-truthed, evidence-based data, data access and behaviour-changing programming in Afghanistan, progress in SDG 16 measurement in Somalia, and using the Social Cohesion and Reconciliation Index (SCORE) to inform decision making and designing evidence-based policy and programmes for conflict transformation in Liberia, to inform a wider discussion with participants on other innovations that will help transform evaluation for 2030.

- Moderator: **Mr. Helge Rieper**, Senior M&E Advisor, Rule of Law and Human Security Unit, UNDP, Afghanistan

- Speakers: **Mr. Kwanpadh Suddhi-Dhamakit,** Law and Order Trust Fund for Afghanistan (LOTFA) M&E Team Leader, UNDP, Afghanistan

  Ms. Rose Foran, Technical Specialist SDG 16, UNDP, Somalia

  Mr. Zakariye Harbi Ahmed, Head of Evaluation and Research Department, Ministry of Planning, Investment and Economic Development, Somalia

  Mr. Edward Mulbah, Liberia Peacebuilding Office, Ministry of Internal Affairs, Liberia

WhatsApp Realtime Survey Demo

UNDP Afghanistan

Instructions

Add the following number as a contact in WhatsApp

+27 600 136 875

Then send the message

join lotfa-1

Then type send a message with the word

feedback

LOTFA Key Facts

Financ

- Total Donor contribution between 2002-2018 equals to $5,339,020,312
- Biggest Donors are USA (31,26%), Japan (28.51,%) and EU (10,95%)
- LOTFA Annual turnover is around $585 mln

Payro

- More than 100k police officers are receiving their salaries under the project
- Female police officers represent about 2.5% of total ANP
- Several rounds of reconciliation helped remove more that 4,800 unverified police officers from the payroll

MPTF

- MPTF consists of four thematic windows: Payroll, Security, Justice, and Anti-Corruption
- Each thematic window has a set of ongoing or planned projects: Security (TSM, ISM, COPS, TACTICS), Justice (SSHRM, GEAL), and Anti-Corruption (ACTION)

M&E

- Building local capacities
- Quality assurance
- Communications
- Day-to-day real time monitoring
- Project design
- Impact and Results platforms
- Evaluations and assessments
- Strategic decision making

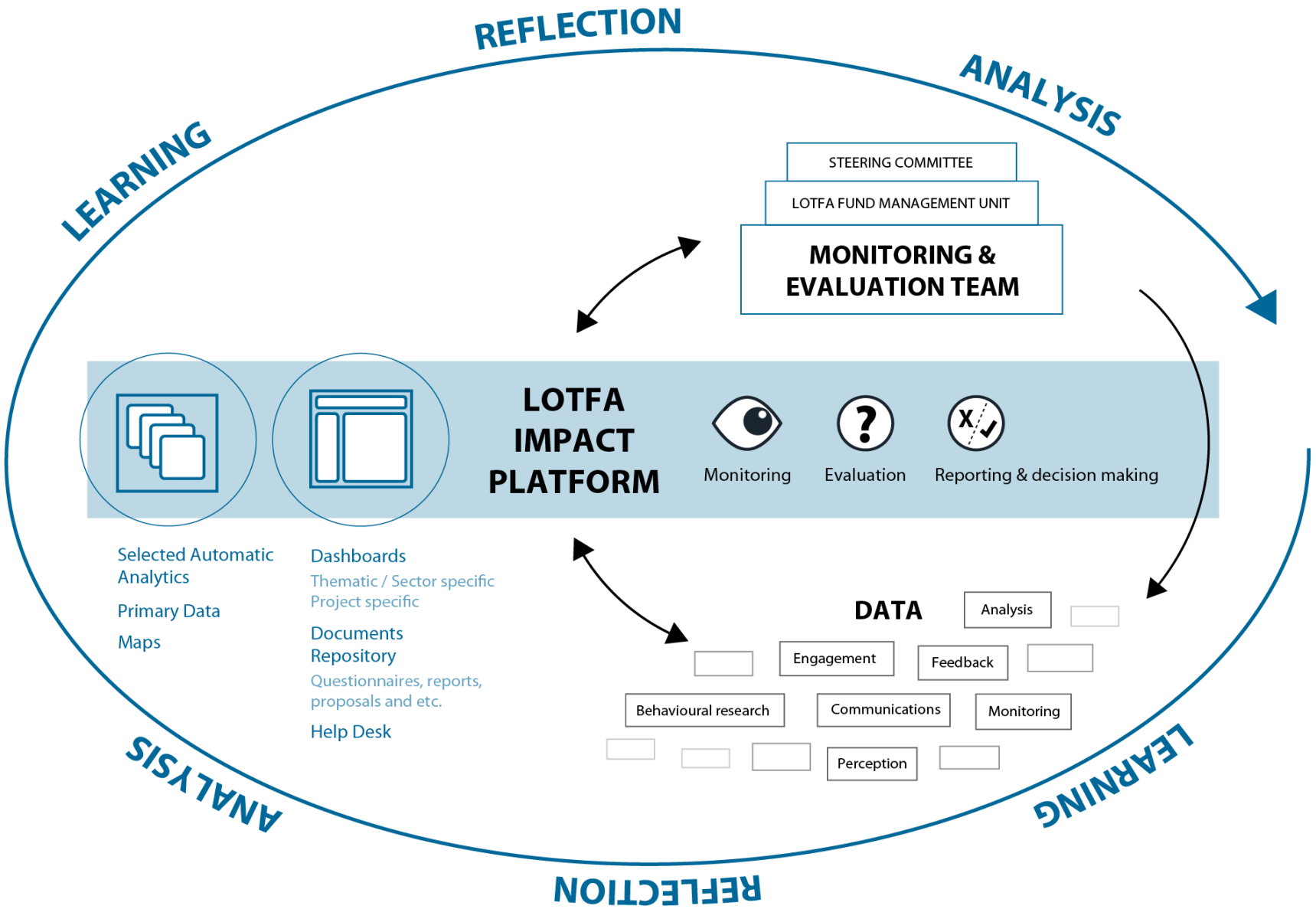
M&E = M&E

MORE

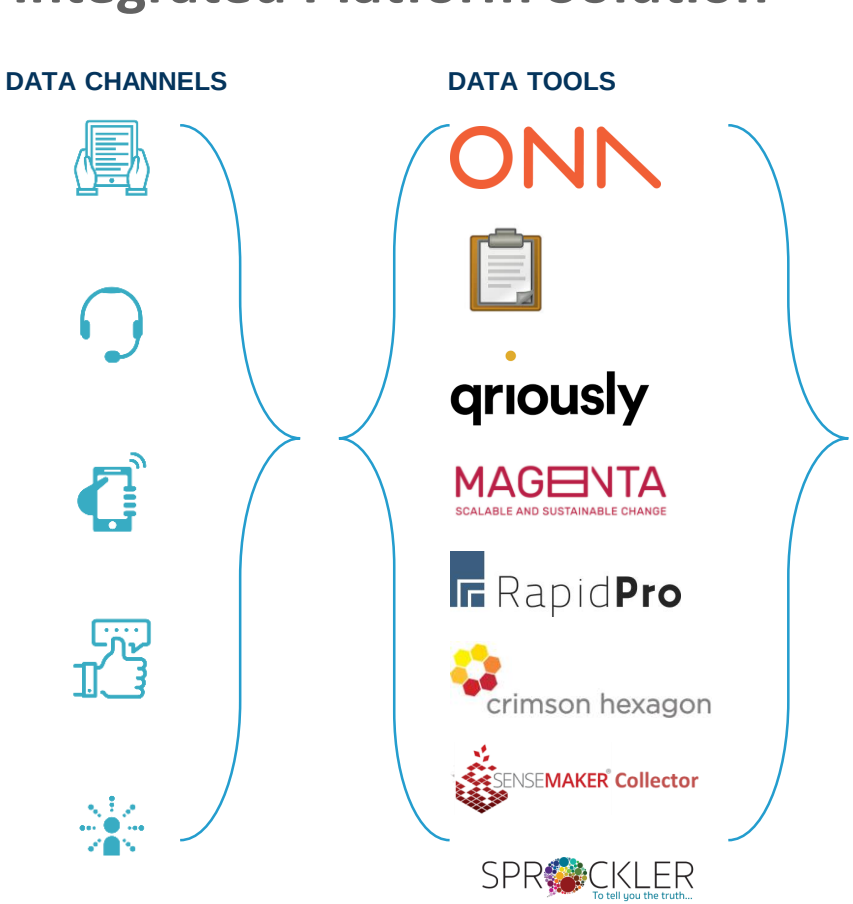
Gadgets

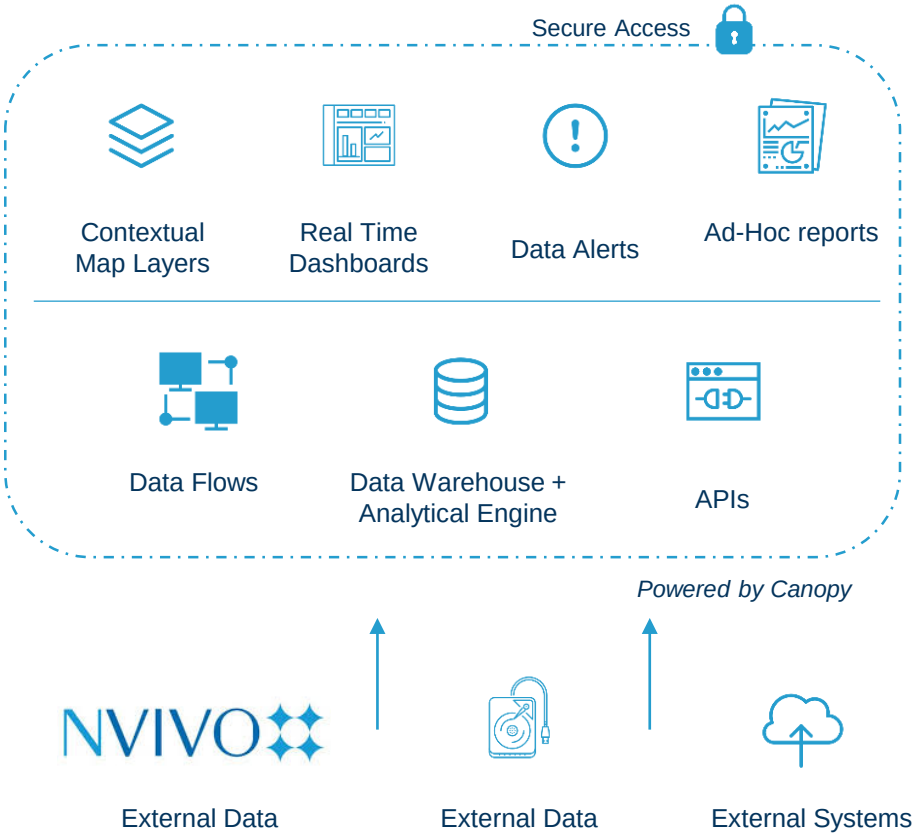
Voices

Fun
Data Party


REFLECTION
ANALYSIS
LEARNING
STEERING COMMITTEE
LOTFA FUND MANAGEMENT UNIT
MONITORING & EVALUATION TEAM
LOTFA IMPACT PLATFORM
Monitoring
Evaluation
Reporting & decision making
Selected Automatic Analytics
Primary Data
Maps
Dashboards
Thematic / Sector specific
Project specific
Documents Repository
Questionnaires, reports, proposals and etc.
Help Desk
DATA
Analysis
Engagement
Feedback
Behavioural research
Communications
Monitoring
Perception
ANALYSIS
LEARNING
REFLECTION

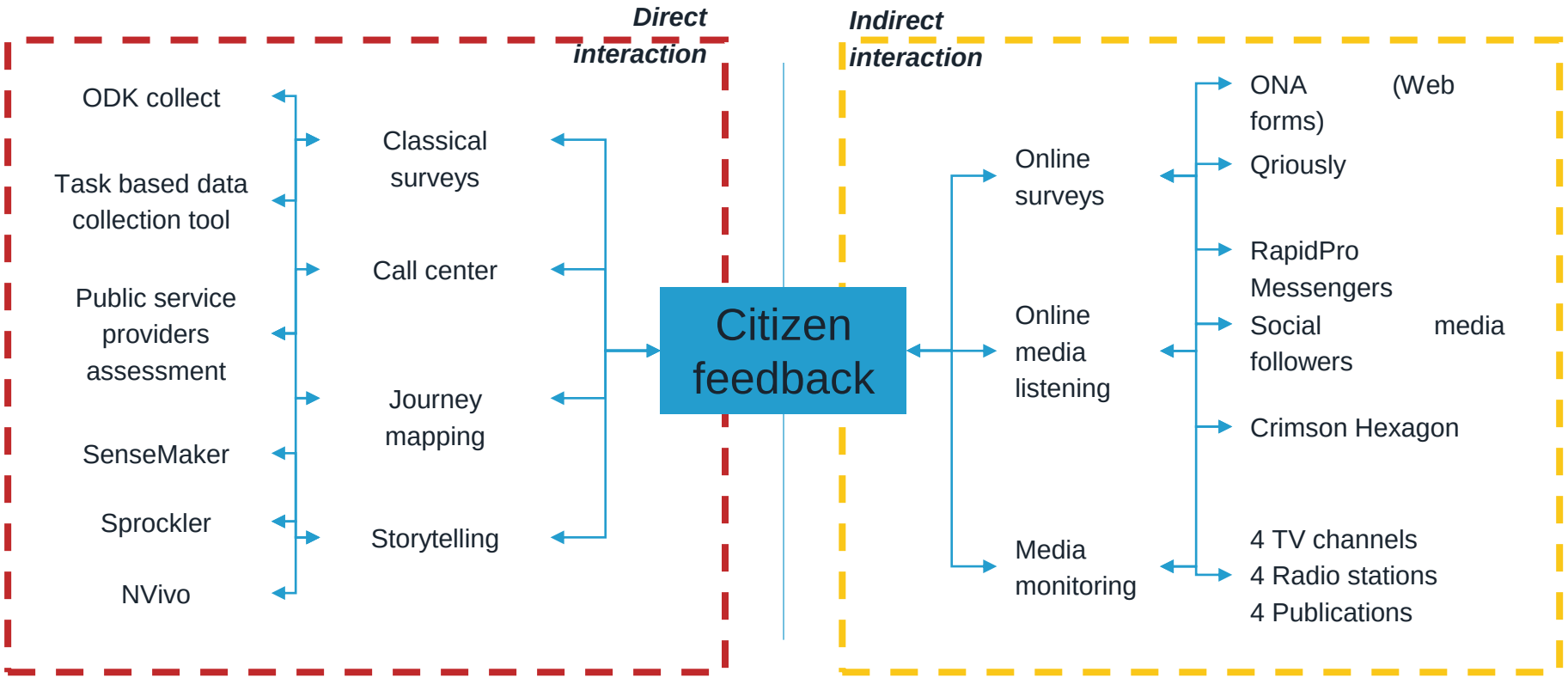
Integrated Platform Solution





Overview of LOTFA's

Citizen feedback collection mechanism



Citizen feedback mechanisms

Data Party

Data party purpose:

- Engagement with donors and counterparts on usability of collected data
- Integration of findings into day to day operations
- Sharing findings and providing access to dashboards
- Design of new projects and activities based on the findings

Evidence-based programming

- Breeding and Training Facility for K9s
- Rehabilitation of Infrastructure for police stations and infrastructure profiles for police stations
- Community policing and addressing basic security needs (family disputes, pickpocketing, robbery, car stealing) and not only terrorism
- Police checkpoints, more patrols, and street lights

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Thank You

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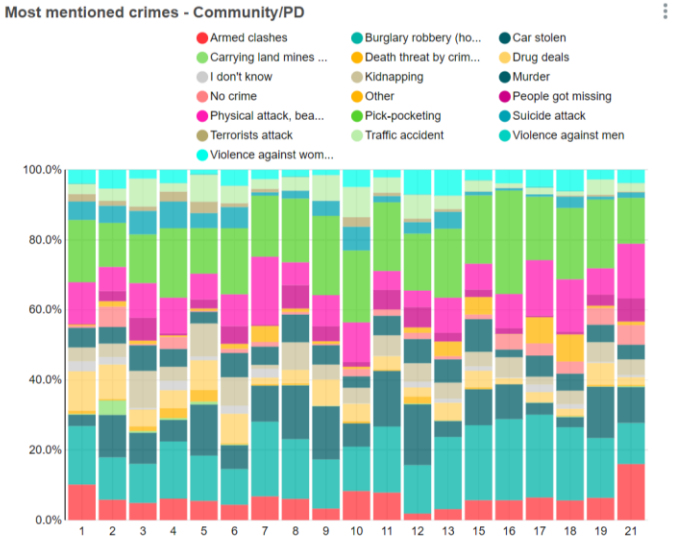
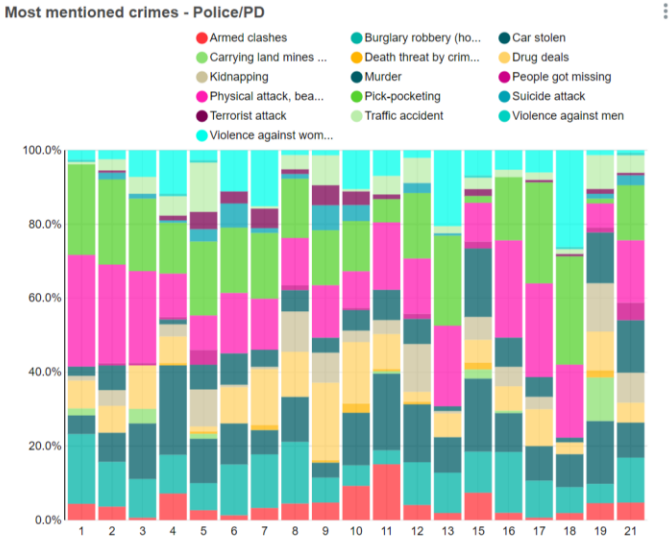
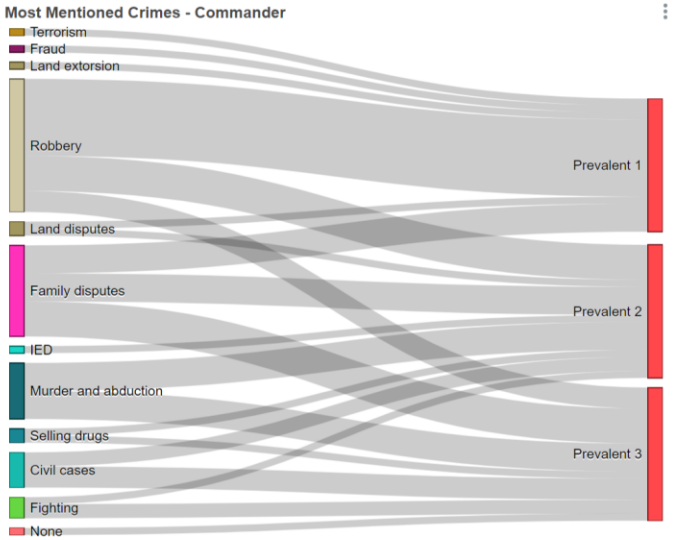
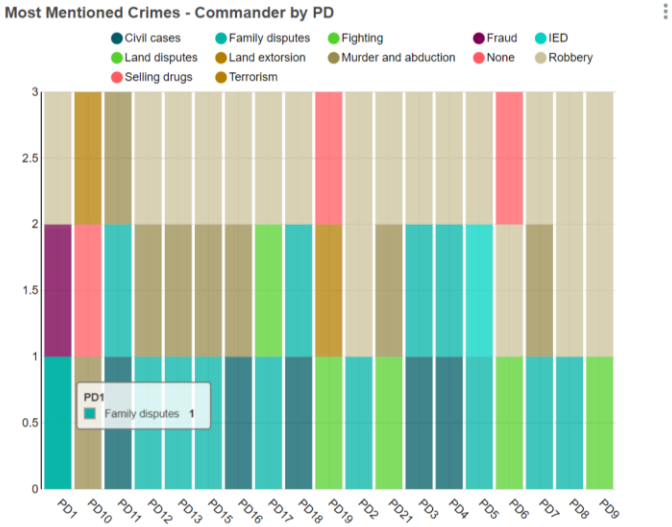
#NECdev

Example of most mentioned crimes by PD community, police officers and PD Commanders

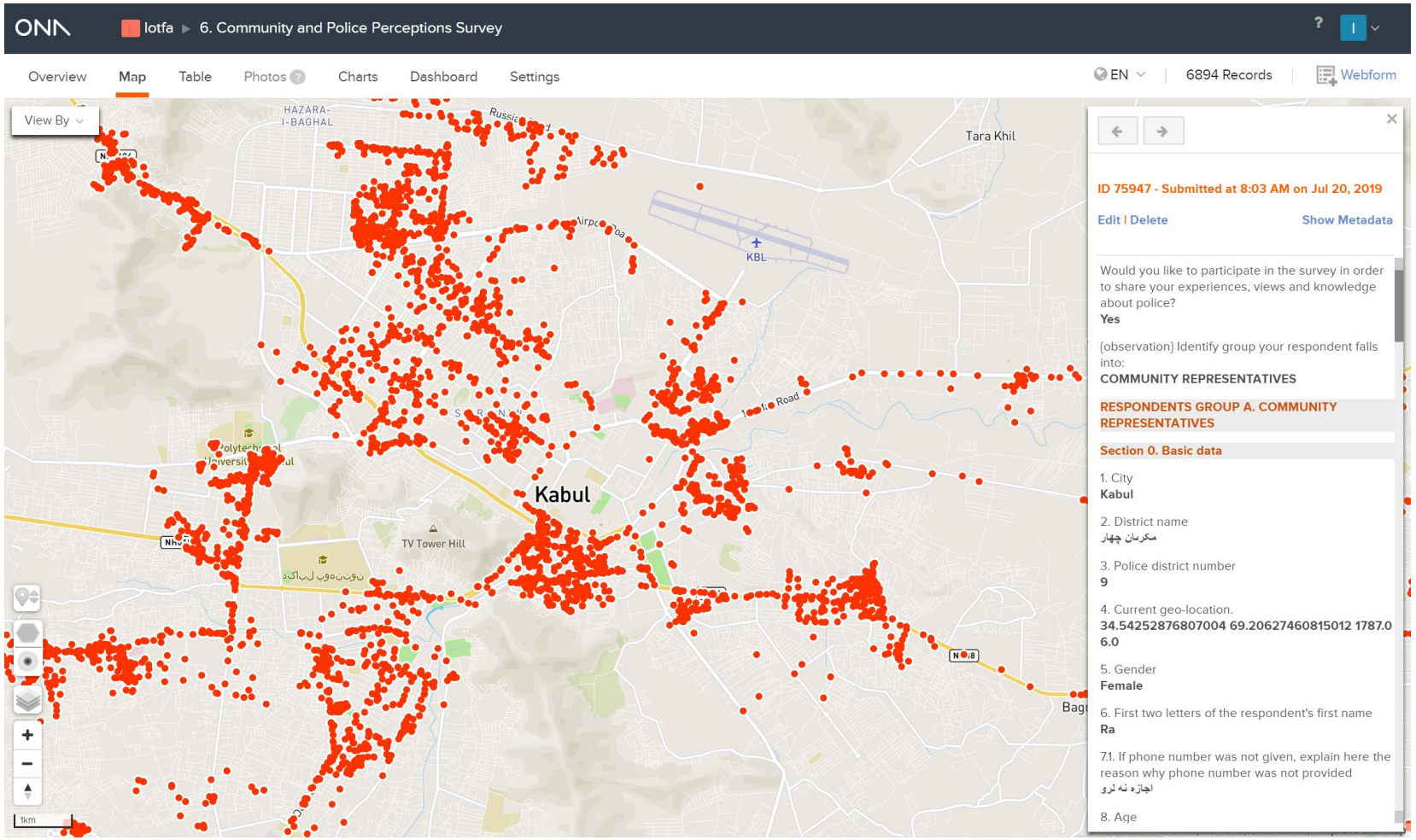








LOTFA Data collection platform



Citizen feedback mechanisms

Online surveys*

qriously

- Runs on adds of around **40 000** apps
- Successfully tested with **12 000** users on justice perception survey
- Provides option of collecting geolocations, media files and multiple choices

ONA

- Web-based data collection with option of collecting geolocations, signatures, pictures, photos, audios and other media files
- Successfully tested with donor mapping

RapidPro

- Runs on social media messengers, such as WhatsApp, Viber, Telegram, Facebook messenger and etc.
- Successfully tested for country wide police district mapping

Task-based data collection

- Runs as a separate application with option of colleting multimedia files
- Includes incentives for enumerators to submit answers
- Can include assignments for urgent/ad hoc data collection

* No bias to please enumerator, people answer questions on free will

Citizen feedback mechanisms

Online survey samples

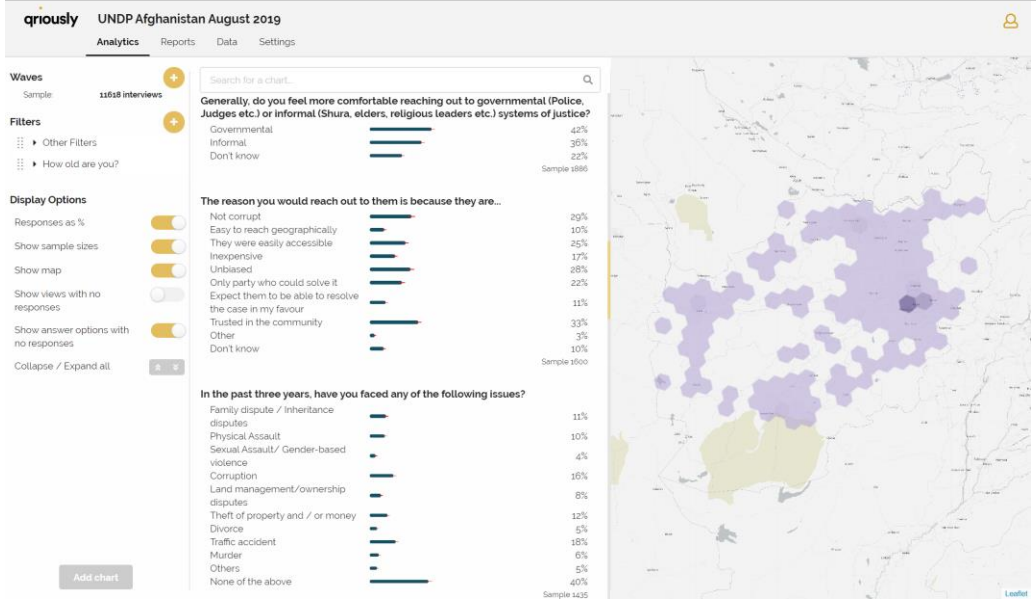
qriously

All data

12 000 participants

Geolocations

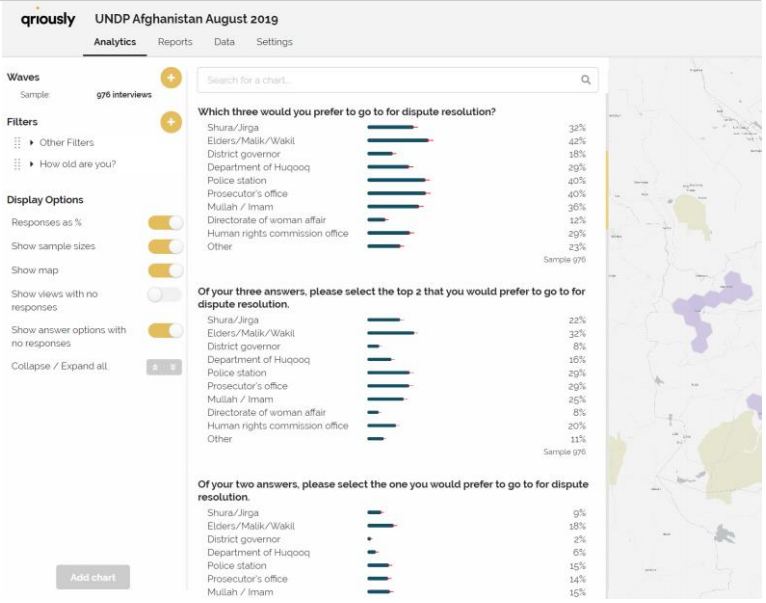
Data export in CSV and JSON format



Clean data

1000 completed entries

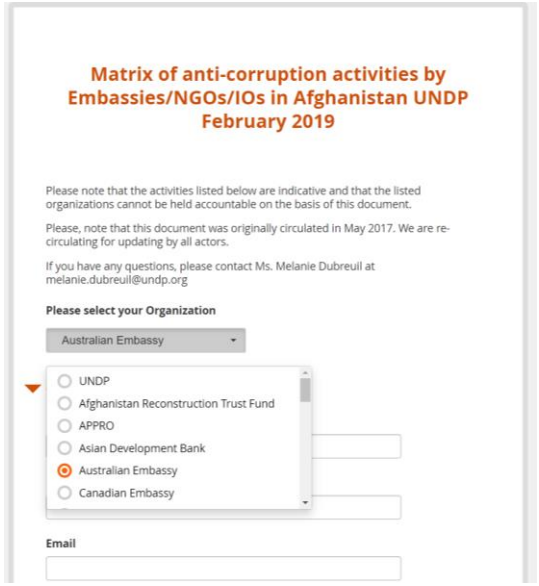
Instant reports and analysis



Citizen feedback mechanisms

Online survey samples

Donor mapping matrix



Matrix of anti-corruption activities by Embassies/NGOs/IOs in Afghanistan UNDP February 2019

Please note that the activities listed below are indicative and that the listed organizations cannot be held accountable on the basis of this document.

Please, note that this document was originally circulated in May 2017. We are re-circulating for updating by all actors.

If you have any questions, please contact Ms. Melanie Dubreuil at melanie.dubreuil@undp.org

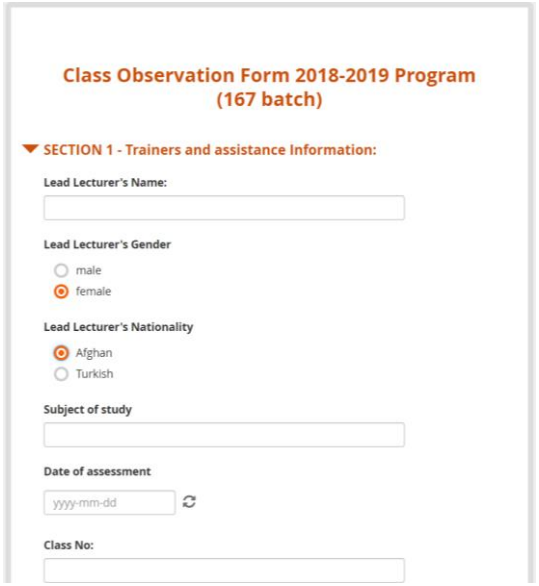
Please select your Organization

Australian Embassy

- UNDP
- Afghanistan Reconstruction Trust Fund
- APPRO
- Asian Development Bank
- Australian Embassy
- Canadian Embassy

Email

SIVAS training participant evaluation



Class Observation Form 2018-2019 Program (167 batch)

SECTION 1 - Trainers and assistance Information:

Lead Lecturer's Name:

Lead Lecturer's Gender

- male
- female

Lead Lecturer's Nationality

- Afghan
- Turkish

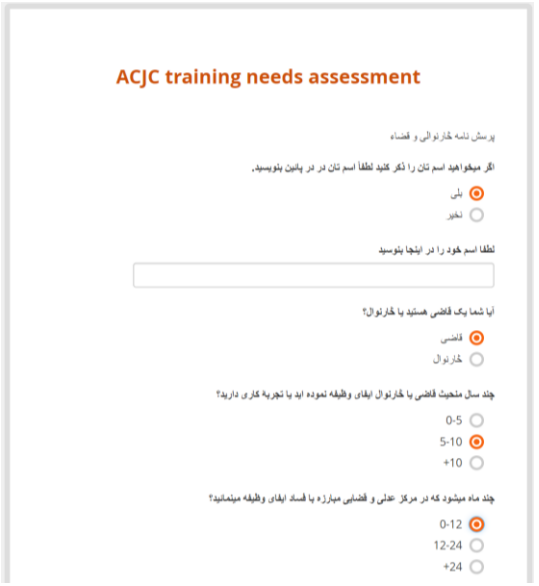
Subject of study

Date of assessment

yyyy-mm-dd

Class No:

ACJC training needs assessment



ACJC training needs assessment

پرسش نامه څارنوالی و قضاء

اگر میخواهید اسم تان را ذکر کنید لطفاً اسم تان در در پائین بنویسید.

- بلی
- نخیر

لطفا اسم خود را در اینجا بنویسید

آیا شما یک قاضی هستید یا څارنوال؟

- قاضی
- څارنوال

چند سال منحیث قاضی یا څارنوال ایفای وظیفه نموده اید یا تجربه کاری دارید؟

- 0-5
- 5-10
- +10

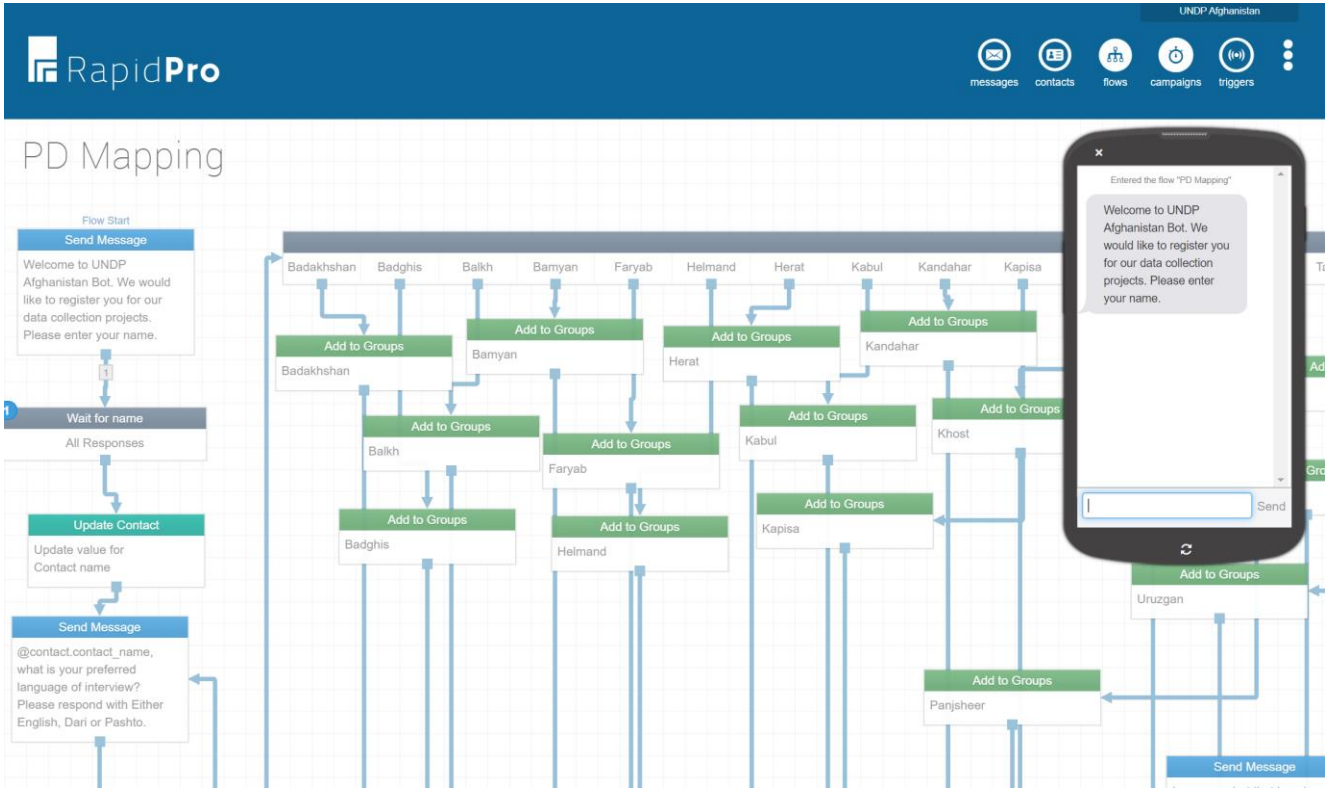
چند ماه میشود که در مرکز عدلی و قضایی مبارزه با فساد ایفای وظیفه مینمائید؟

- 0-12
- 12-24
- +24

Citizen feedback mechanisms

Online survey samples

RapidPro

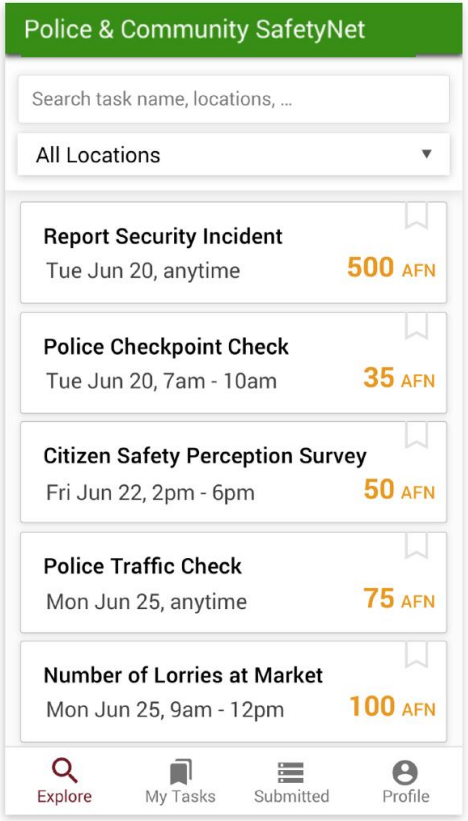


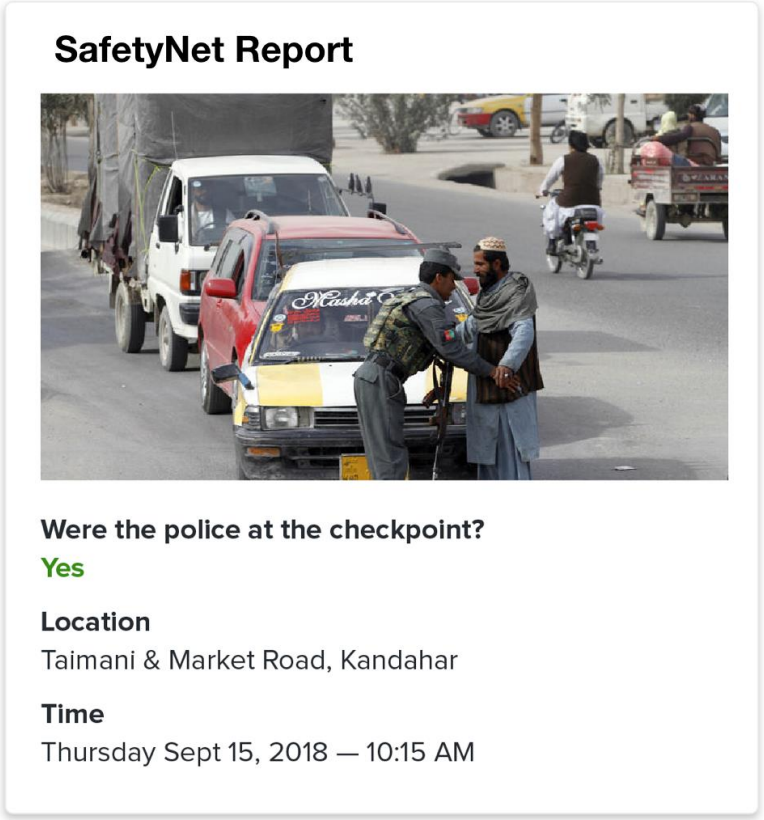
Online survey samples

Task-based data collection

Features of Task based data collection:

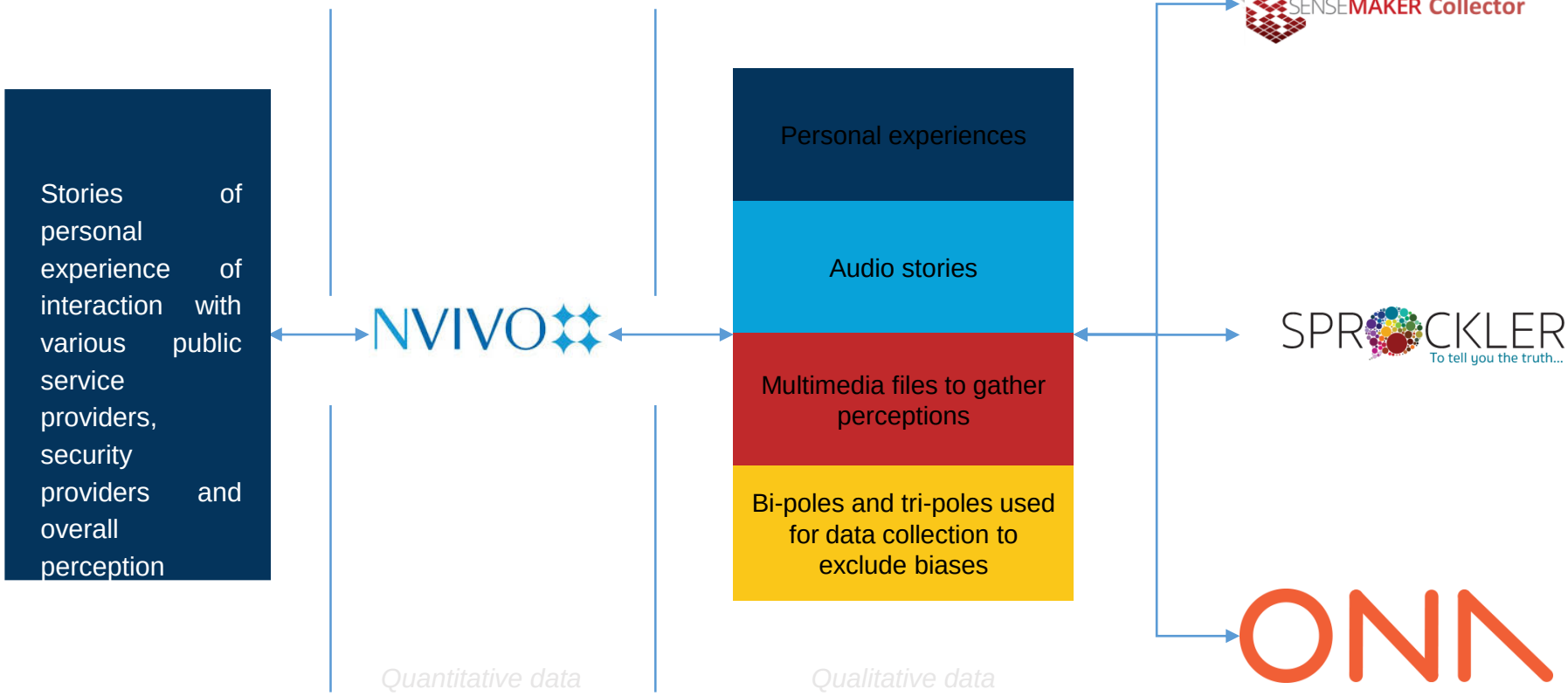
- Rapid and ad hoc data collection that allows verification of data
- Provides solution for data collection in remote and Taliban/ISIS controlled areas
- Includes incentive in the form of mobile payments for people answering most or fastest





Citizen feedback mechanisms

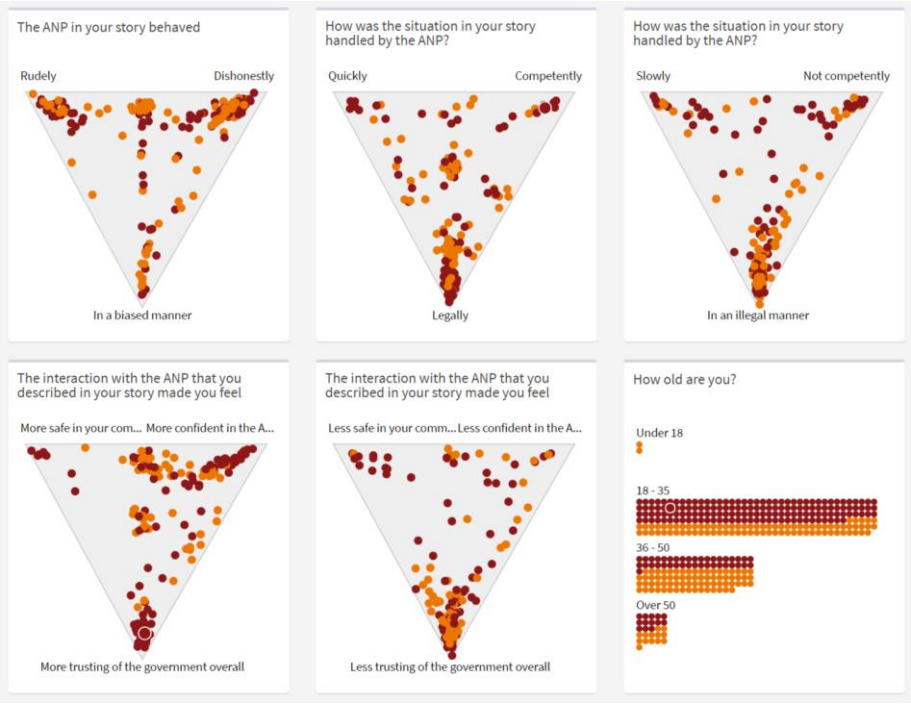
Storytelling

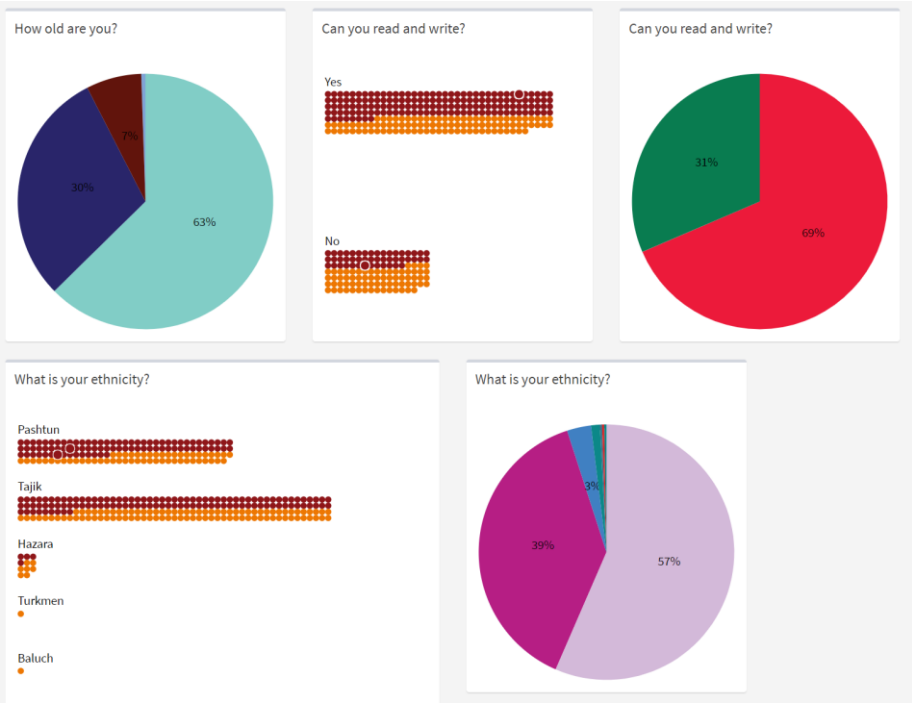


Citizen feedback mechanisms

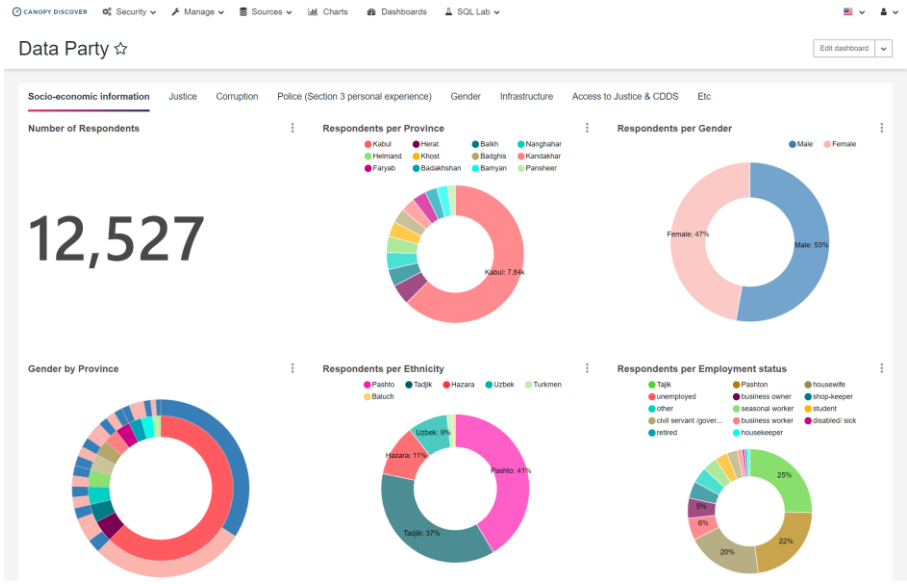
Storytelling examples

SPRÖCKLER
To tell you the truth...

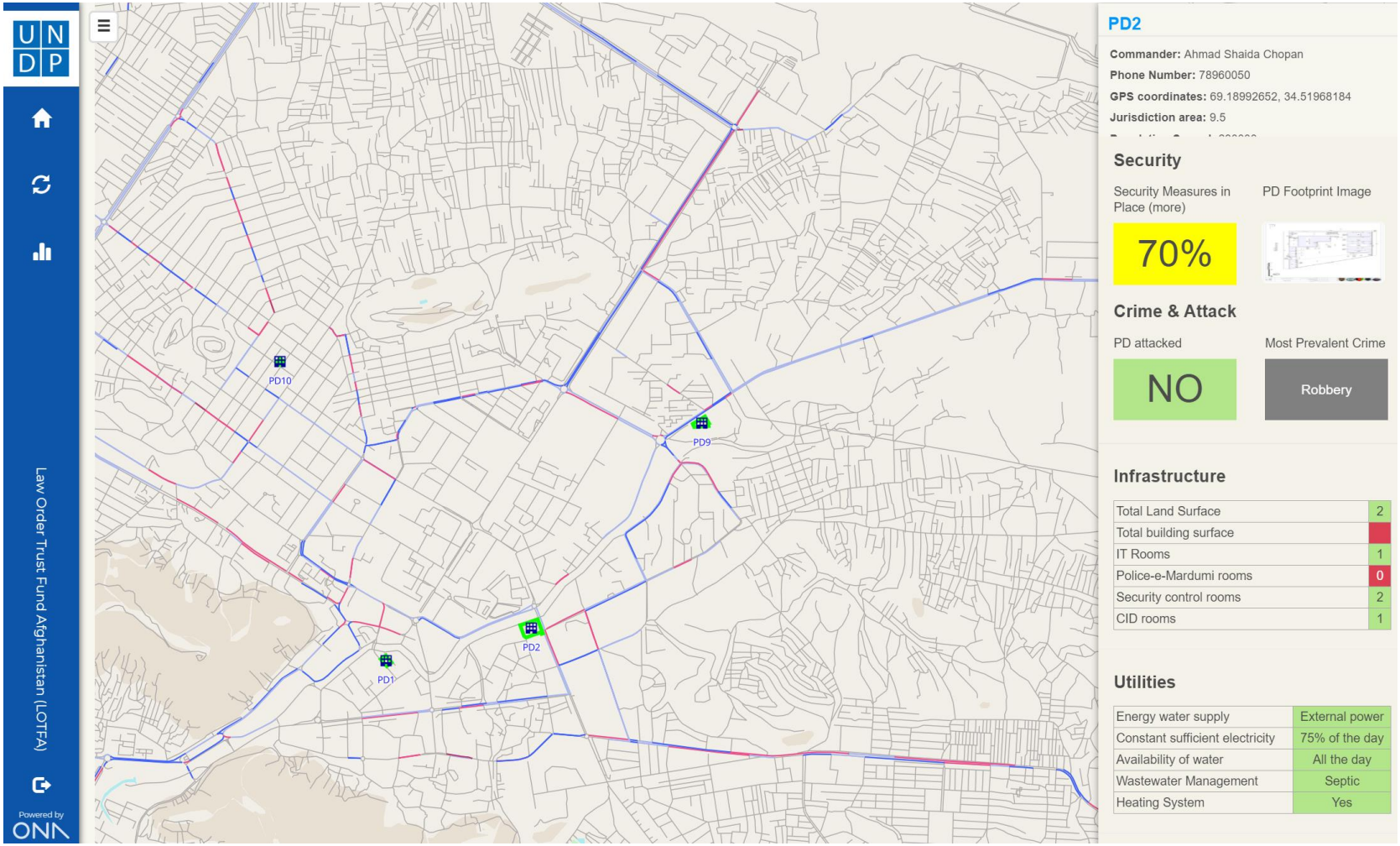




LOTFA Analytical dashboard

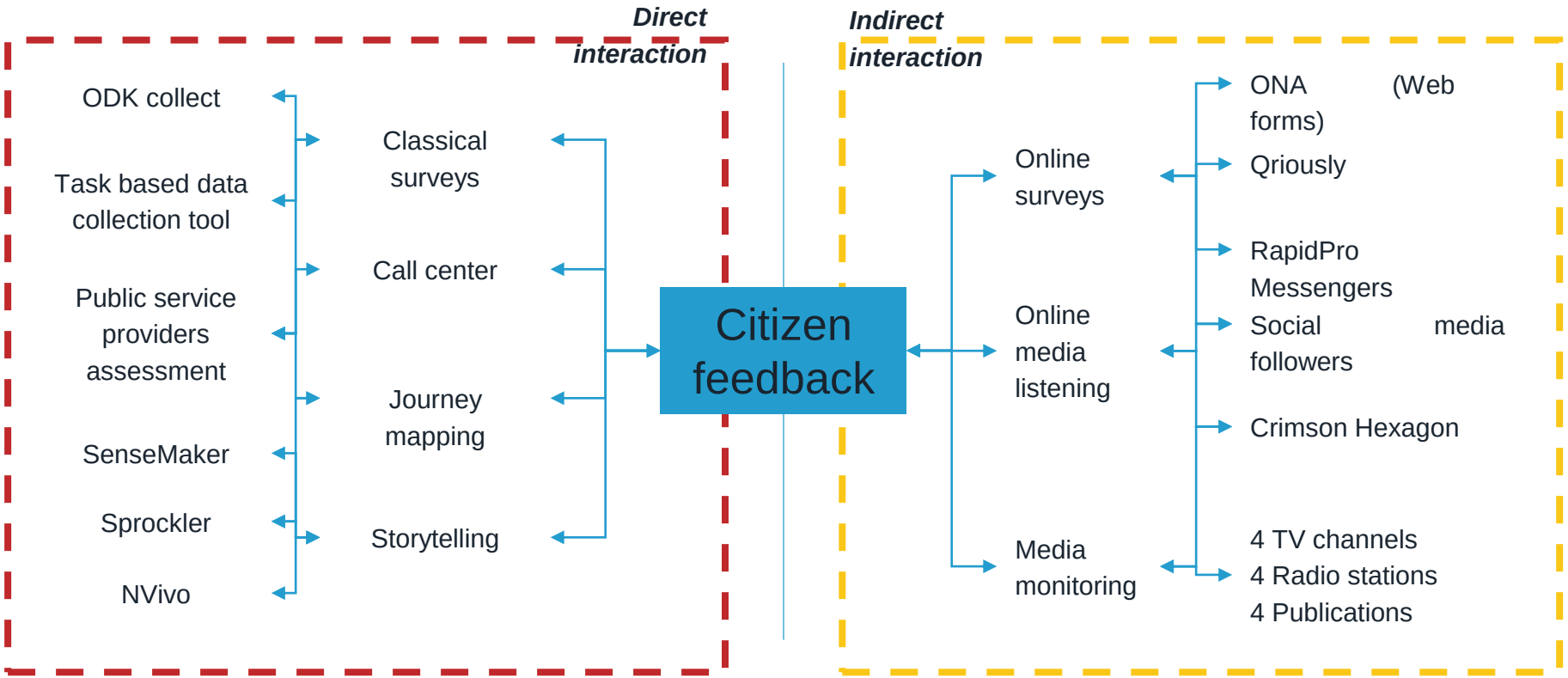


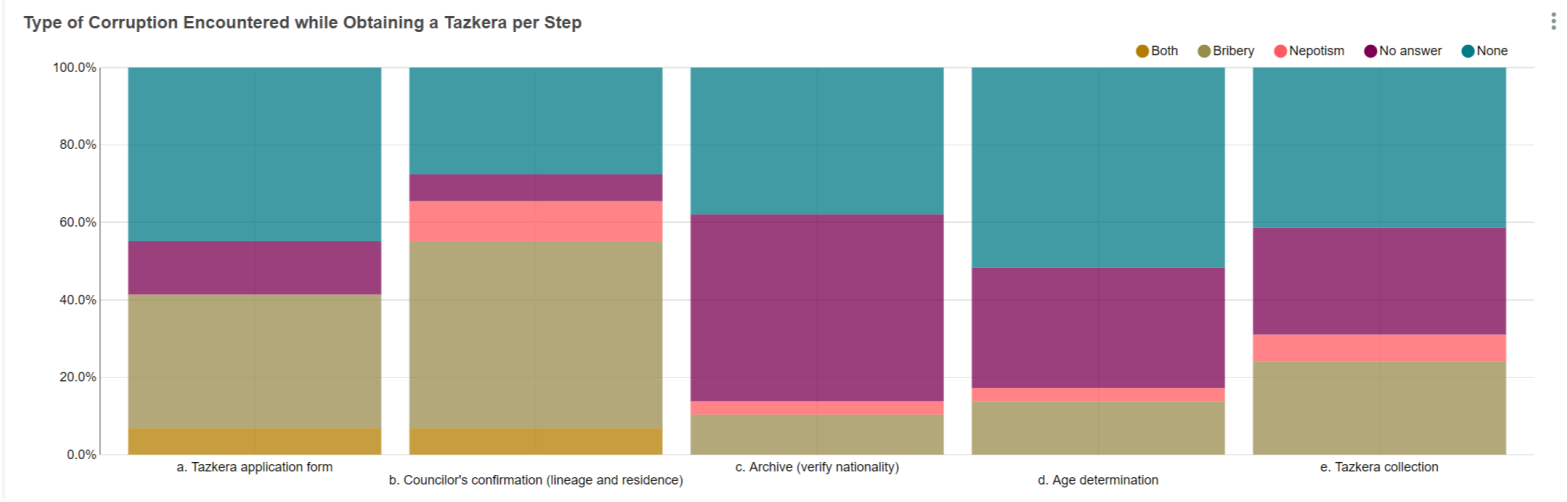
LOTFA Mapping solution

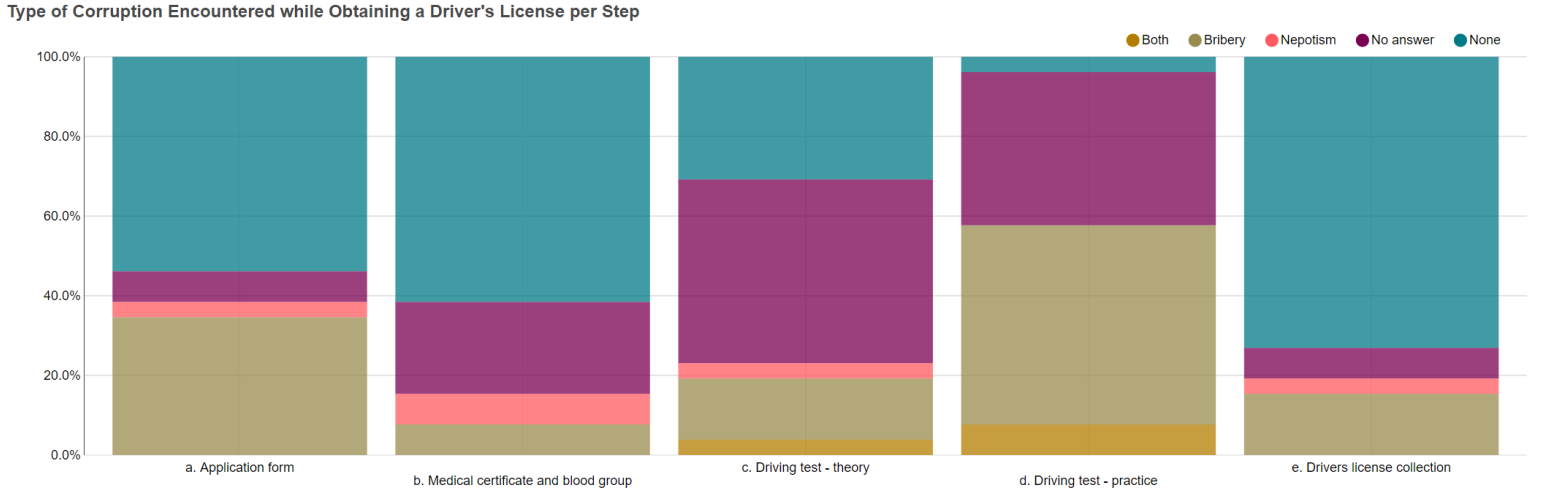


Overview of LOTFA's

Citizen feedback collection mechanism



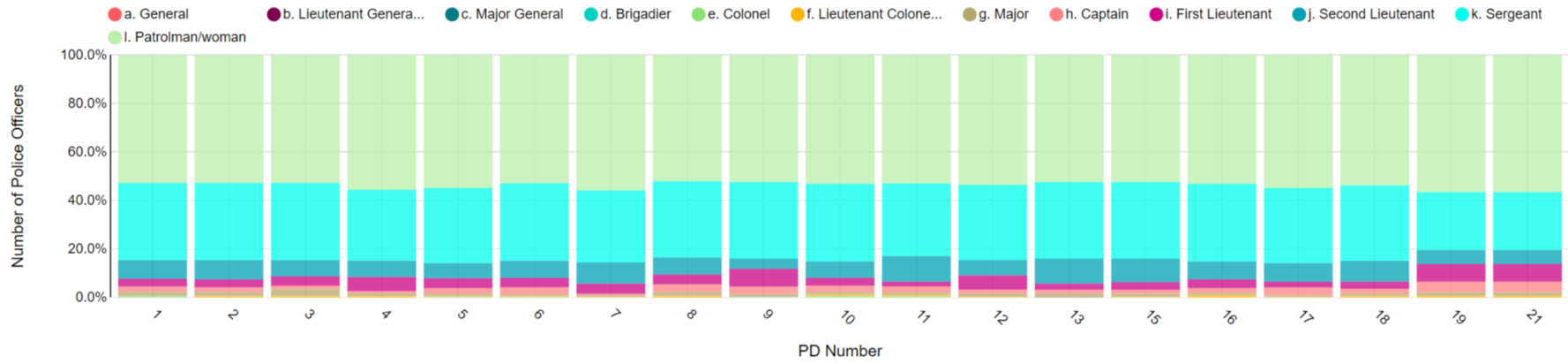

Type of Corruption Encountered while Obtaining a Tazkera per Step
Both
Bribery
Nepotism
No answer
None
100.0%
80.0%
60.0%
40.0%
20.0%
0.0%
a. Tazkera application form
b. Councilor's confirmation (lineage and residence)
c. Archive (verify nationality)
d. Age determination
e. Tazkera collection


Type of Corruption Encountered while Obtaining a Driver's License per Step
Both
Bribery
Nepotism
No answer
None
100.0%
80.0%
60.0%
40.0%
20.0%
0.0%
a. Application form
b. Medical certificate and blood group
c. Driving test - theory
d. Driving test - practice
e. Drivers license collection

LOTFA PD Infrastructure dashboard

Police Officers by Rankings

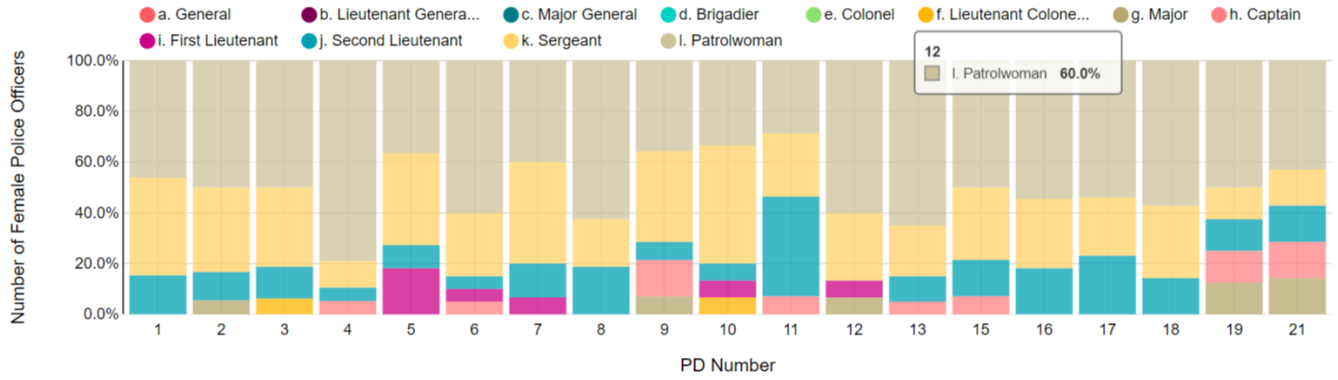
Total Number of Police Officers per PD



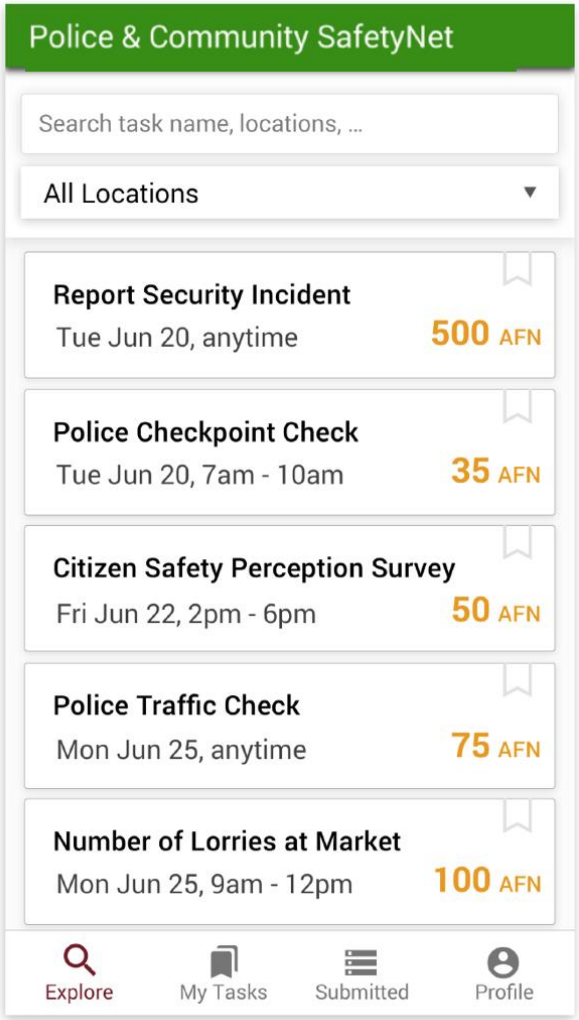
Percentage of Female Officers in Management

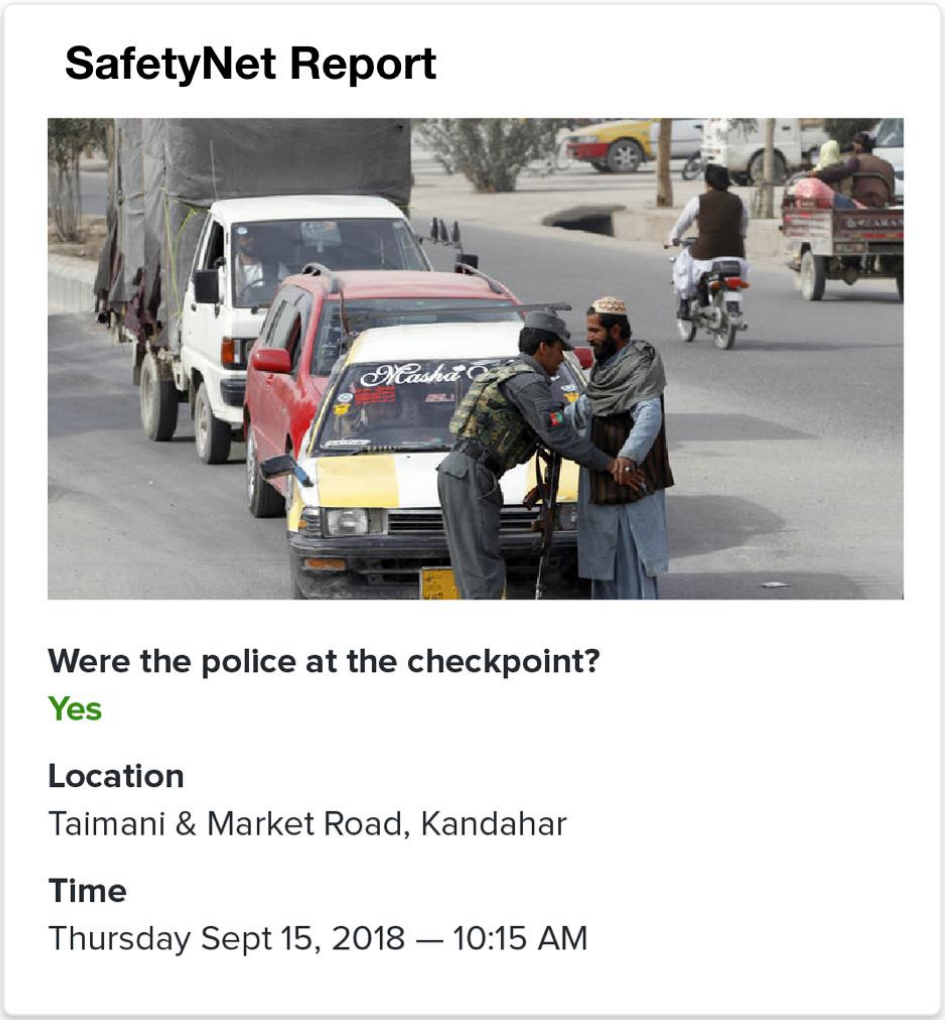
5.0%
Female Officers

Female Police Officers per PD



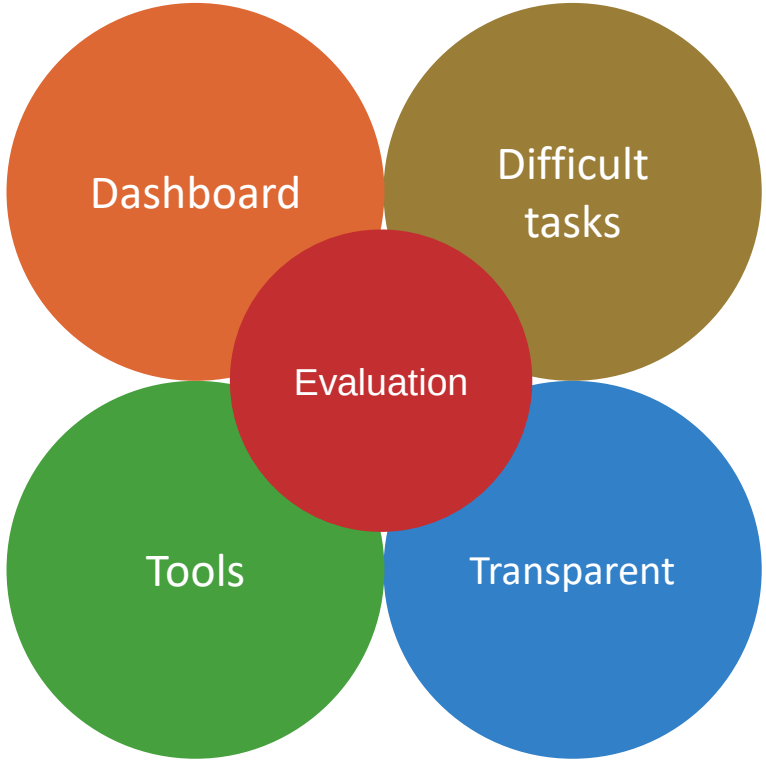
LOTFA Task based data collection tool





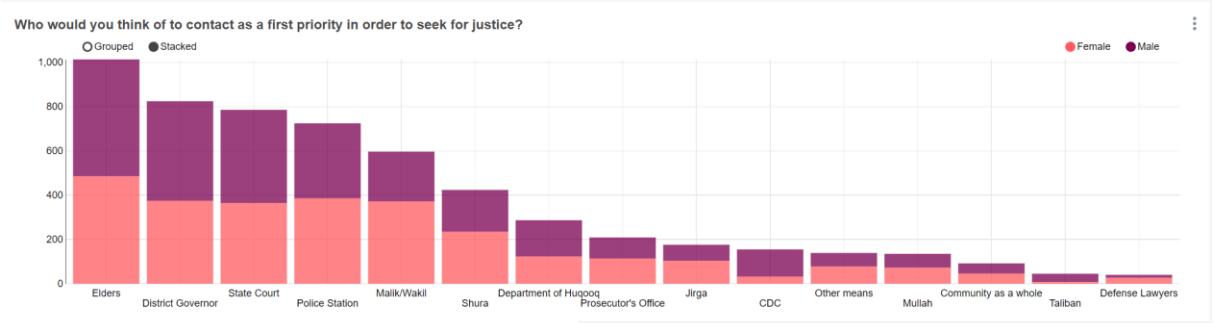
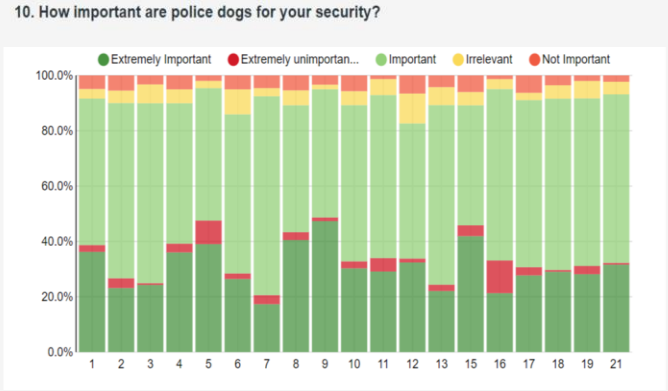
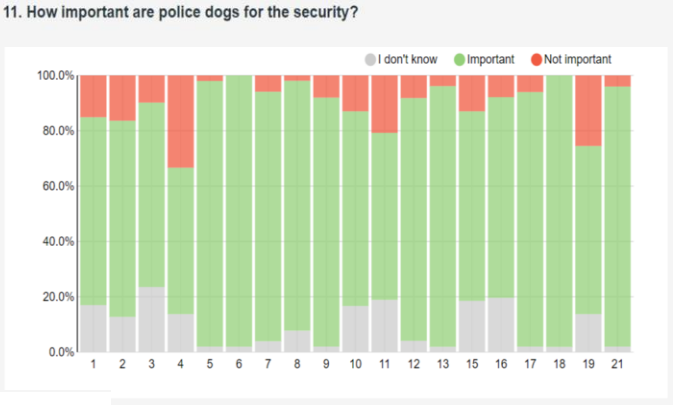
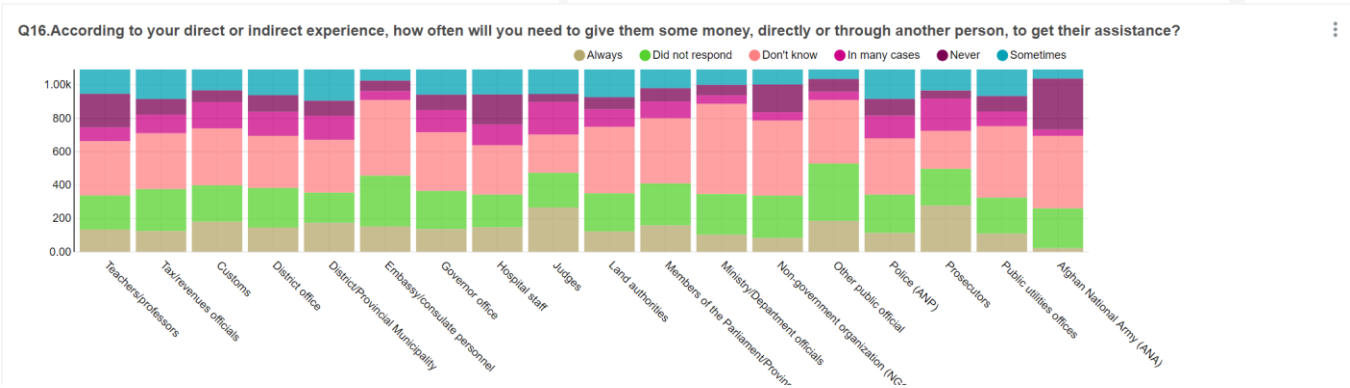
INNOVATION FOR RESULTS: LESSONS LEARNED

Integrated dashboards and platforms that allow you to give a comprehensive, ground-truthed answer to key programmatic design and implementation questions



Don't shy away from the difficult tasks like really understanding why people make the choices and act they way they do: today's tools allow you to do some incredible things with information sets we didn't even know really existed

Build useful tools for your clients and counterparts. You're designing for the field, not for your donor's HQ.

Give information results immediately you have them. Don't be governed by the reporting cycle.

INNOVATION FOR RESULTS: LESSONS LEARNED